

2024 Information Kit



YOUR HOMETOWN MEDICARE PLAN.

HONEST. TRUSTWORTHY. STRAIGHTFORWARD.

Blue KC has been right here serving our community for more than 80 years. We've been your neighbor for generations. People like you know and trust us to provide the coverage and benefits they need, the providers they rely on and the superior local service they deserve.

When it comes to making a big choice like your Medicare coverage, we're the local company who will help you make the right one. It's personal to us because we know it's personal to you. With a Blue KC plan, you can feel confident that your health and wellness is a priority — it's our commitment to you.

HERE FOR YOU.

- Questions?
- Want help finding the right plan for you?
- Ready to enroll?

(833) 501-9393 (TTY: 711) 8 a.m. to 8 p.m., 7 days a week

You may reach a messaging service on weekends from April 1 through September 30 and holidays. Please leave a message and your call will be returned the next business day.

BEYOND BENEFITS: CARE AND SERVICE THAT ARE SECOND TO NONE

Getting the Medicare coverage and cost savings you want is important. Access to trusted, quality care and service is essential. Through our long relationships in the health care community, Blue KC has developed a strong network of top doctors and medical centers.

To see a full list of in-network providers, visit: MedicareBlueKC.com/Find-a-Doctor

MORE MEDICARE BENEFITS, MORE SAVINGS AND MORE PEACE OF MIND WITH BLUE MEDICARE ADVANTAGE PLANS

Your good health is essential! That's why it is so important to have the right Medicare plan. Blue KC offers a portfolio of Medicare Advantage plans with you in mind.



\$0 monthly plan premium

Enjoy a plan that works hard for you with a \$0 monthly premium.



\$0 copay for primary care doctor visits

Visits to your in-network primary care physician cost you \$0 out of pocket. Need to see a specialist? No referrals are needed to see a specialist and you have a low copay per visit.



\$0 deductibles for your doctor and hospital care

There is no deductible to meet before your plan begins to pay.



\$0 prescription drug deductible and copays

For most plans with drug coverage, you get up to a 100-day supply of Tier 1 (Preferred Generic) or Tier 2 (Generic) prescription drugs for \$0.



Exclusive access to Spira Care Centers with all plans

You get access to the advanced primary care experience at Spira Care Centers. A full array of services under one roof, without the stress!



Valuable benefit extras

You get even more value with plans packed with extra benefits, flexibility and choices to fit your needs.



Low out-of-pocket maximum

Once you reach your low out-of-pocket maximum for services you receive from in- and out-of-network providers, we pay the full cost of covered hospital and medical services.

How can we offer a \$0 premium plan?

It's simple. The federal government pays private insurance carriers like Blue KC to provide coverage to people who are eligible for Medicare Advantage plans. We work hard to manage these dollars carefully and wisely. Our members benefit from the results. Blue KC works with providers to better coordinate care so we can pass those savings on to you in the form of extra benefits, \$0 or low copays, \$0 or low deductibles and \$0 premiums.

2024 BLUE MEDICARE ADVANTAGE PLANS

	HMO PLAN		
	Blue KC Secure (HMO)	Blue KC Esse	ntial (PPO)
Service Area	Cass, Clinton, Clay, Jackson, Johnson (KS), Lafayette, Platte, Ray, Wyandotte (KS)		
Monthly Premium	\$0	\$0)
Annual Deductible	\$0	\$0)
Maximum Out-of-Pocket PPO Plans are a combined In- and Out-of-Network Max	\$3,650	\$3,4	125
Part B Giveback	No	N	0
	НМО	In-Network	Out-of-Network
Primary Care Physician Visit	\$0	\$0	\$25
Specialist Visit	\$30	\$30	\$50
Spira Care Access	Yes	Ye	S
Emergency Care (Worldwide)	\$135	\$13	35
Urgent Care (Worldwide)	\$50	\$5	0
X-rays	\$0	\$10	45%
Diagnostic Procedures and Tests	\$0	\$10	45%
Diagnostic Lab Tests	\$0	\$0	45%
Inpatient Hospital Stay (Acute)	\$285/day, days 1-5 \$0/day, days 6-90*	\$325/day, days 1-5 \$0/day, days 6-90*	45%
Observation Stay	\$285	\$325	45%
Outpatient Surgery	\$285	\$250 - \$325 45%	
Ambulance (Air and Ground)	\$285	\$30	00
Chiropractic	\$20	\$20	45%
PRESCRIPTION DRUG			
Annual Rx Deductible	\$0	\$0	
Prescription Drug	Yes	Yes	;
Gap Coverage	Tier 1 and Tier 2	25% for a	II Tiers
BENEFIT EXTRAS (vary by plan, see back for more be	enefits)		(
Dental - Preventive and Comprehensive	\$2,000 annual maximum	\$1,000 annual maximum	
Eyewear	\$500 flex benefit for	\$500 flex benefit for transportation and	
Transportation	transportation and eyewear combined	eyewear combined	
Hearing and Hearing Aids	\$0 hearing exam; up to \$500 per ear per year for hearing aids	\$0 hearing exam; up to \$500 per ear per year for hearing aids	
Over-the-Counter Benefit	\$100 per quarter	\$250 per year	

^{*}For in-network, after 90 days, our plan covers an unlimited number of additional days for an inpatient stay at \$0 copay. For Blue KC Simply Blue (PPO), Blue Benefit Bundles are based on Member selection prior to effective date. This is not a full description of benefits. Please refer to the Evidence of Coverage for a full list of benefits.



PPO PLANS			Ransas Org	
	Blue KC Simply Blue (PPO)		Blue KC Valor (PPO)	Blue KC Giveback (PPO)
Andrew, Bates, Benton, Buchanan, Carroll, Cass, Clinton, Clay, He Lafayette, Pettis, Platte, Ray, Saint Clair, Saline, Vernon, Wy			nry, Jackson, Johnson (KS), Joh andotte (KS)	nson (MO),
	9	80	\$0	\$0
	9	50	\$0	\$0
	\$4,	,800	\$4,000	\$7,250
	N	No	No	\$75/month
	In- and Out	-of-Network	In- and Out-of-Network	In- and Out-of-Network
	\$	50	\$0	\$0
	\$	35	\$20	\$30
	Υ	es	Yes	Yes
	\$	120	\$120	\$100
	\$	50	\$50	\$50
	9	50	\$0	\$0
	9	50	\$0	\$0
	9	50	\$0	\$0
		/, days 1-5 lays 6-90*	\$285/day; days 1-6 \$0/day, days 7-90*	\$500/day, days 1-4 \$0/day, days 5-90*
	\$3	300	\$285	\$500
	\$250	- \$300	\$285	\$300 - \$500
	\$3	300	\$285	\$300
	\$	20	\$20	\$15
	\$()		\$0
	Ye	S	Not covered	Yes
	25 % for	25% for all Tiers		25% for all Tiers
	Choose your Blue Benefit Bundle	with Blue KC Simply Blue (PPO)		
Optional Dental buy-up: \$25/mo for an additional \$2,000 for preventive and comprehensive dental		Optional Dental buy-up: \$25/ mo for an additional \$2,000 for preventive and comprehensive dental		
	CLASSIC \$1,000 flex benefit for dental, hearing aids, eyewear, transportation. Bundle includes PERS, balance training, and daily activity support	ACTIVE \$2,500 flex benefit for OTC, dental, hearing aids, eyewear, and transportation combined	\$1,000 flex benefit for dental, hearing, eyewear, and transportation combined	Not covered
	\$500 per year	Included in flex benefit	\$500 per year	

Out-of-network/noncontracted providers are under no obligation to treat members, except in emergency situations. Call customer service or see your Evidence of Coverage for information including the cost-sharing that applies to out-of-network services.

BENEFITS AND PRESCRIPTION DRUG COVERAGE

		Secure /IO)	Blue KC Blue (Giveback PO)
	30-day Supply	90- or 100- day Supply	30-day Supply	90- or 100- day Supply	30-day Supply	90- or 100- day Supply
Annual Deductible	No dec	luctible	No ded	uctible	No dec	luctible
Preferred Generics (Tier 1)	\$0 copay	\$0 copay (100-day)	\$0 copay	\$0 copay (100-day)	\$0 copay	\$0 copay (100-day)
Generics (Tier 2)	\$5 copay	\$0 copay (100-day)	\$10 copay	\$0 copay (100-day)	\$10 copay	\$0 copay (100-day)
Preferred Brands (Tier 3)	\$47 copay \$35 copay covered insulins	\$141 copay (90-day) \$105 copay covered insulins	\$47 copay \$35 copay covered insulins	\$141 copay (90-day) \$105 copay covered insulins	\$47 copay \$35 copay covered insulins	\$141 copay (90-day) \$105 copay covered insulins
Non-Preferred Drugs (Tier 4)	\$100 copay	\$300 copay (90-day)	\$100 copay	\$300 copay (90-day)	\$100 copay	\$300 copay (90-day)
Specialty Drugs (Tier 5)	\$100 copay or 33% coinsurance, whichever is greater	N/A	\$100 copay or 33% coinsurance, whichever is greater	N/A	\$100 copay or 33% coinsurance, whichever is greater	N/A
Gap Coverage	Tier 1 aı	nd Tier 2	Original Medic		Ŭ	care Standard: all Tiers

	Blue KC Essential (PPO)		
	30-day Supply 90- or 100-day Supply		
Annual Deductible	No deductible		
Preferred Generics (Tier 1)	Preferred Retail: \$0 Standard Retail: \$5 copay	Preferred Retail: \$0 copay (100-day) Standard Retail: \$15 copay (100-day)	
Generics (Tier 2)	Preferred Retail: \$10 Standard Retail: \$15 copay	Preferred Retail: \$0 copay (100-day) Standard Retail: \$45 copay (100-day)	
Preferred Brands (Tier 3)	\$47 copay \$35 copay covered insulins	\$141 copay (90-day) \$105 copay covered insulins	
Non-Preferred Drugs (Tier 4)	\$100 copay	\$300 copay (90-day)	
Specialty Drugs (Tier 5)	\$100 copay or 33% coinsurance, whichever is greater	N/A	
Gap Coverage	Original Medicare Standard: 25% for all Tiers		



Blue KC Secure (HMO)

January 1, 2024 - December 31, 2024

2024 Summary of Benefits

Medicare Advantage Plan with Part D Prescription Drug Coverage

To join Blue KC Secure (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area.

Kansas: Johnson and Wyandotte.

Missouri: Cass, Clay, Clinton, Jackson, Lafayette, Platte, and Ray.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us, and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, www.medicarebluekc.com.

If you want to know more about the coverage and costs of Original Medicare, look in your current **"Medicare & You"** handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Have Questions?

Call us at 1-855-208-8246, TTY: 711 from 8 a.m. – 8 p.m. Central Time 7 days a week, October 1 to March 31 and from April 1 to September 30, 8 a.m. – 8 p.m. Central Time, Monday through Friday or go online to our website: www.medicarebluekc.com.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, www.medicarebluekc.com.

SUMMARY OF E	SUMMARY OF BENEFITS				
	Blue KC Secure (HMO)				
MONTHLY PREI	MIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR VICES				
Monthly Plan Premium	You do not pay a separate monthly plan premium for Blue KC Secure (HMO). You must continue to pay your Medicare Part B premium.				
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: Not Applicable.				
Maximum Out-of-Pocket Responsibility	Your yearly limit(s) in this plan: • \$3,650 for services you receive from in-network providers. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.				
Prior Authorization	Some in-network services may require prior authorization and are indicated with a (PA) for your reference.				

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network		
Inpatient hospital care (PA)	\$285 per day, days 1-5, \$0 per day, days 6-90 and beyond, per admission		
Inpatient mental health (PA)	\$285 per day, days 1-5, \$0 per day, days 6-90, per admission		

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network		
Outpatient hospital services (PA)	20% – \$285 Coinsurance applies to lower-level services (e.g., wound care), copay applies to higher level surgical services.		
Ambulatory surgical center (PA)	20% – \$285 Coinsurance applies to lower-level services (e.g., wound care), copay applies to higher level surgical services.		
Physician/Practitioner services, including doctor's office visits	\$0 - Telehealth visit \$0 - Primary care provider \$30 - Specialist visit \$20 - Chiropractic services \$20 - Medicare-covered Acupuncture		
Preventive Care (e.g., flu vaccine, diabetic screenings)	\$0		
Emergency care including Worldwide emergency coverage	\$135 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.		
Urgently needed services including Worldwide urgent coverage	\$50 \$0 – Blue KC virtual care		

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network		
Outpatient diagnostic tests and therapeutic services and supplies (PA)	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$100 - \$285 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher copay applies at all other facility locations.		
Hearing services	\$30 – Medicare-covered exam to diagnose and treat hearing and balance issues \$0 – Routine hearing exam (up to 1 visit(s) every year) \$0 – Fitting and evaluation for hearing aid (up to 12 months after purchase) \$0 – Hearing aid (up to 2 hearing aids every year) Benefit must be accessed through the plan's partner and includes up to one hearing aid per ear, per year, up to \$500 benefit allowance per ear every year.		

COVERED MEDICAL AND HOSPITAL BENEFITS				
	In-Network			
Dental services	\$30 – Medicare-covered dental services			
	\$0 - Preventive dental:			
	Oral exams & cleaning			
	X-rays and fluoride treatment			
	50% – Comprehensive dental:			
	Non-routine, Diagnostic, Periodontic Services			
	Restorative Services (fillings or crowns)			
	Endodontic Services (root canal)			
	Extractions (simple or surgical)			
	There is a \$2,000 benefit allowance for preventive and comprehensive dental services every year.			
Vision care	\$0 – Diabetic eye exam and glaucoma screening			
	\$30 – Medicare-covered eye exam			
	\$0 – Medicare-covered eyeglasses or contact lenses after cataract surgery			
	\$0 – Routine eye exam (up to 1 visit every year)			
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services. There is a \$500 per year benefit allowance that may be used for dental, hearing aids, transportation, and eyewear combined.			
Outpatient mental	\$0 - Telehealth visit			
health care (Individual and Group)	\$30 – Medicare-covered therapy visit			
Skilled nursing facility (SNF) care (PA)	\$20 per day, days 1-20, \$203 per day, days 21-100			
Outpatient rehabilitation	\$0 - Telehealth visit			
services	\$30 – Medicare-covered physical therapy and/or speech and language pathology visit			

COVERED ME	COVERED MEDICAL AND HOSPITAL BENEFITS				
		In-Network			
Ambulance services including ground, air and worldwide (PA)		\$285			
Transportation		You may use your f Bucks (BBB) prepai services to any hea per year benefit allo transportation, and	d card to pay for tr lth-related location owance for dental,	ansportation . There is a \$500 hearing aids,	
Medicare Par prescription (` _	0%-20% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.			
PRESCRIPTIO	ON DRUG BEN	EFITS			
Deductible	Prescription D	Orug Deductible: No	t Applicable.		
Initial Coverage	Total yearly of Part D plan.	ollowing until your t Irug costs are the di			
	Tier	One-month supply	Two-month supply	Three-month supply	
	Tier 1 (Preferred Generic)	\$0	\$0	\$0	
Tier 2 (Generic)		\$5	\$10	\$0	
	Tier 3 (Preferred Brand)	\$47	\$94	\$141	
	Covered Insulin	\$35	\$70	\$105	

COVERED MEDICAL AND HOSPITAL BENEFITS

Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300
Tier 5 (Specialty Tier)	\$100, or 33% coinsurance, whichever is greater	Not Applicable	Not Applicable

In-Network

Standard Mail Order

Tier	One-month supply	Two-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$0	\$0	\$0
Tier 2 (Generic)	\$5	\$10	\$0
Tier 3 (Preferred Brand)	\$47	\$94	\$141
Covered Insulin	\$35	\$70	\$105
Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300
Tier 5 (Specialty Tier)	\$100, or 33% coinsurance, whichever is greater	Not Applicable	Not Applicable

Your cost-sharing may be different if you use a Long-Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 100 days) of a drug.

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you.

COVERED MEI	DICAL AND HOSPITAL BENEFITS				
	In-Net	work			
	Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.				
	Please call us or see the plan's "Evidence of Coverage" on our website (www.medicarebluekc.com) for complete information about your costs for covered drugs.				
Coverage Gap	The coverage gap begins after the total yea what our plan has paid and what you have p				
	After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.				
	Our plan covers Tier 1 Preferred Generic and Tier 2 Generic in the coverage gap.				
	Standard Retail Cost-Sharing				
	Tier One-month supply				
	Tier 1 (Preferred Generic) \$0 Copay				
	Tier 2 (Generic)	\$5 Copay			
	Your cost-sharing may be different if you use a Long-Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 100 days) of a drug.				
Catastrophic	After your yearly out-of-pocket drug costs r	each \$8,000:			
Amount	 You will stay in this payment stage until the end of the calendar year 				
	 The plan pays the full cost of your 	covered Part D drugs			
Supplemental	Services				
Other Benefits	Our plan covers other supplemental services the covered services below are in the informonline.				
	 Balance and cognitive training Diabetes care management 				

Footcare for certain conditions Daily activity support Mindful by Blue KC Nutritional counseling Over-the-Counter (OTC) Benefit Personal Emergency Response System (PERS) Smoking cessation

Blue KC Secure (HMO) is an HMO plan with a Medicare contract. Enrollment in **Blue KC Secure (HMO)** depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Kansas City Medicare Advantage members, except in emergency situations. Please call our Customer Services number or see your "Evidence of Coverage" for more information.

Blue Cross and Blue Shield of Kansas City is an independent licensee of the Blue Cross and Blue Shield Association. The HMO product is offered by Blue-Advantage Plus of Kansas City, Inc., a wholly-owned subsidiary of Blue Cross and Blue Shield of Kansas City.



Blue KC Simply Blue (PPO)

January 1, 2024 - December 31, 2024

2024 Summary of Benefits

Medicare Advantage Plan with Part D Prescription Drug Coverage

To join Blue KC Simply Blue (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area.

Kansas: Johnson and Wyandotte.

Missouri: Andrew, Bates, Benton, Buchanan, Carroll, Cass, Clay, Clinton, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray, Saline, St. Clair, and Vernon.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, www.medicarebluekc.com.

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Have Questions?

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You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, www.medicarebluekc.com.

SUMMARY OF BENEFITS			
	Blue KC Simply Blue (PPO)		
MONTHLY PREI	MIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR VICES		
Monthly Plan Premium	You do not pay a separate monthly plan premium for Blue KC Simply Blue (PPO). You must continue to pay your Medicare Part B premium.		
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: Not Applicable.		
Maximum Out-of-Pocket Responsibility	Your yearly limit(s) in this plan: • \$4,800 for services you receive from in-network providers. • \$4,800 for services you receive from in- and out-of-network providers combined.		
	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.		
Prior Authorization	Some in-network services may require prior authorization and are indicated with a (PA) for your reference.		

COVERED MEDICAL AND HOSPITAL BENEFITS				
	In-Network Out-of-Network			
Inpatient hospital care (PA)	\$300 per day, days 1-5, \$0 per day, days 6 and beyond, per admission	\$300 per day, days 1-5, \$0 per day, days 6-90, per admission		
Inpatient mental health (PA)	\$300 per day, days 1-5, \$0 per day, days 6-90, per admission	\$300 per day, days 1-5, \$0 per day, days 6-90, per admission		
Outpatient hospital services (PA)	\$50 - \$300 Minimum copay applies to lower-level services (e.g., wound care), and maximum copay applies to higher level surgical services.	\$50 - \$300 Minimum copay applies to lower-level services (e.g., wound care), and maximum copay applies to higher level surgical services.		

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
Ambulatory surgical center (PA)	\$50 - \$250 Minimum copay applies to lower-level services (e.g., wound care), and maximum copay applies to higher level surgical services.	\$50 - \$250 Minimum copay applies to lower-level services (e.g., wound care), and maximum copay applies to higher level surgical services.	
Physician/Practitioner services, including doctor's office visits	\$0 - Telehealth visit \$0 - Primary care provider \$35 - Specialist visit \$20 - Chiropractic services \$20 - Medicare-covered Acupuncture	\$0 - Primary care provider \$35 - Specialist visit \$20 - Chiropractic services \$20 - Medicare-covered Acupuncture	
Preventive care (e.g., flu vaccine, diabetic screenings)	\$0	\$0	
Emergency care including Worldwide emergency coverage	\$120 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	\$120 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
Urgently needed services including Worldwide urgent coverage	\$50 \$0 - Blue KC virtual care	\$50	
Outpatient diagnostic tests and therapeutic services and supplies (PA)	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$100 - \$250 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher copay applies at all other facility locations.	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$100 - \$250 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher copay applies at all other facility locations.	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
Hearing services	\$35 – Medicare-covered exam to diagnose and treat hearing and balance issues	\$35 – Medicare-covered exam to diagnose and treat hearing and balance issues	
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for hearing aids beyond your benefit.	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for hearing aids beyond your benefit.	
	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.	
	Classic Bundle includes a \$1,000 flexible benefit for transportation, eyewear, dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or	Classic Bundle includes a \$1,000 Flexible Benefit for transportation, eyewear, Dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or	
	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items.	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items.	
Dental services	\$35 – Medicare-covered dental services	\$35 - Medicare-covered dental services	
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for dental services.	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for dental services.	
	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
	Classic Bundle includes a \$1,000 flexible benefit for transportation, eyewear, dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or	\$1,000 flexible benefit for transportation, eyewear, dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or	
	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items. Additional Dental services are available for an additional premium. See Optional Supplemental Benefits information at bottom of chart.	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items. Additional Dental services are available for an additional premium. See Optional Supplemental Benefits information at bottom of chart.	
Vision care	\$0 – Diabetic eye exam and glaucoma screening \$35 – Medicare-covered eye	\$0 – Diabetic eye exam and glaucoma screening \$35 – Medicare-covered eye	
	exam\$0 - Medicare-coveredeyeglasses or contact lensesafter cataract surgery	exam \$0 - Medicare-covered eyeglasses or contact lenses after cataract surgery	
	\$0 - Routine eye exam (up to 1 visit every year)	\$0 – Routine eye exam (up to 1 visit every year)	
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services.	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services.	
	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.	
	Classic Bundle includes a \$1,000 flexible benefit for	Classic Bundle includes a \$1,000 flexible benefit for	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network Out-of-Network		
	transportation, eyewear, dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or	transportation, eyewear, dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or	
	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items.	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items.	
Outpatient mental health care (Individual and Group)	\$0 - Telehealth visit \$35 - Medicare-covered therapy visit	\$35 – Medicare-covered therapy visit	
Skilled nursing facility (SNF) care (PA)	\$10 per day, days 1-20, \$203 per day, days 21-100	\$10 per day, days 1-20, \$203 per day, days 21-100	
Outpatient rehabilitation services	\$0 - Telehealth visit \$35 - Medicare-covered physical therapy and/or speech and language pathology visit	\$35 – Medicare-covered physical therapy and/or speech and language pathology visit	
Ambulance services including ground, air and worldwide (PA)	\$300	\$300	
Transportation	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for transportation services to any health-related location.		
	BLUE BENEFIT BUNDLES are based on member selection prior to effective date.		

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network Out-of-Network		
	Classic Bundle includes a \$1,000 flexible benefit for transportation, eyewear, dental, and hearing aids, \$500 OTC, daily activity support, PERS device, and footcare under Uniformity Flexibility; or		
	Active Bundle includes a \$2,500 flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items.		
Medicare Part B prescription drugs	0-20% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act. O-20% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.		

PRESCRIPTIO	PRESCRIPTION DRUG BENEFITS						
Deductible	Prescription Drug D	eductible: Not Ap	plicable.				
Initial Coverage	You pay the following until your total yearly drug costs reach \$5,030. Total yearly drug costs are the drug costs paid by both you and our Part D plan. Standard Retail Cost-Sharing						
	Tier	Tier One-month Two-month Three-month supply supply					
	Tier 1 (Preferred Seneric) \$0 \$0 \$0						
	Tier 2 (Generic)	Tier 2 (Generic) \$10 \$20 \$0					
	Tier 3 (Preferred \$47 \$94 \$141 \$141 \$141 \$141 \$141 \$141 \$141						
	Tier 4 (Non- Preferred Drug) \$100 \$200 \$300						

PRESCRIPTION DRUG BENEFITS

Tier 5 (Specialty Tier)		Not Applicable	Not Applicable
	greater		

Standard Mail Order

Tier	One-month supply	Two-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$0	\$0	\$0
Tier 2 (Generic)	\$10	\$20	\$0
Tier 3 (Preferred Brand)	\$47	\$94	\$141
Covered Insulin	\$35	\$70	\$105
Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300
Tier 5 (Specialty Tier)	\$100, or 33%, whichever is greater	Not Applicable	Not Applicable

Your cost-sharing may be different if you use a Long-Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 100 days) of a drug.

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you.

Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

Please call us or see the plan's **"Evidence of Coverage"** on our website (<u>www.medicarebluekc.com</u>) for complete information about your costs for covered drugs.

Coverage Gap

The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.

After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.

PRESCRIPTION DRUG BENEFITS

Catastrophic Amount

Catastrophic After your yearly out-of-pocket drug costs reach \$8,000:

- You will stay in this payment stage until the end of the calendar year
- The plan pays the full cost of your covered Part D drugs

COMBINED SUPPLEMENTAL BENEFITS - Blue Benefit Bundle

Members must select ONE of the Blue Benefit Bundles prior to effective date. Bundles may not be changed during the plan year.

	Blue Classic	Blue Active	
Covered Services	Classic Bundle includes a flexible benefit for transportation, eyewear, dental, and hearing aids; OTC, daily activity support, PERS device, and eligibility for footcare under Uniformity Flexibility.	Active Bundle includes a flexible benefit to be used for transportation, eyewear, dental, hearing aids, and/or OTC items.	
How much is the monthly premium?	You do not pay an additional monthly premium if you elect this supplemental benefit pack. You must keep paying your Medicare Part B premium and your plan monthly premium.	You do not pay an additional monthly premium if you elect this supplemental benefit pack. You must keep paying your Medicare Part B premium and your plan monthly premium.	
How much is the deductible?	There is no deductible.	There is no deductible.	
What is the maximum allowance?	Classic Bundle includes a \$1,000 flexible benefit and \$500 OTC maximum benefit allowance per calendar year.	Active Bundle includes a \$2,500 maximum flexible benefit allowance per calendar year.	

OPTIONAL SUPPLEMENTAL BENEFITS		
Covered Preventive & Comprehensive	Our plan pays up to \$2,000 every year for both in and out-of-network preventive and comprehensive dental services.	
	Preventive dental services: • \$0 Copay for oral exams & cleaning	

OPTIONAL SUPP	PLEMENTAL BENEFITS
Dental Services	 \$0 Copay for X-rays and fluoride treatment Comprehensive dental services: 20% Coinsurance for non-routine services 20% Coinsurance for diagnostic services 20% - 50% Coinsurance for restorative services 50% Coinsurance for endodontics 50% Coinsurance for periodontics 20% Coinsurance for extractions
How much is the monthly premium?	If you elect this optional supplemental benefit, you will pay an additional \$25 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.
How much is the deductible?	There is no deductible.
What is the maximum payment that this plan will pay per calendar year?	This dental plan will pay up to \$2,000 maximum per calendar year.

Supplemental Services

Other Benefits

Our plan covers other supplemental services. More details on each of the covered services below are in the information kit and available online.

- Balance and cognitive training
- Diabetes care management
- Footcare for certain conditions
- Daily activity support
- Mindful by Blue KC
- Nutritional counseling
- Over-the-Counter (OTC) Benefit
- Personal Emergency Response System (PERS)
- Smoking cessation

Blue KC Simply Blue (PPO) is a Local PPO plan with a Medicare contract. Enrollment in Blue KC Simply Blue (PPO) depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Kansas City Medicare Advantage members, except in emergency situations. Please call our Customer Services number or see your "Evidence of Coverage" for more information.

Blue Cross and Blue Shield of Kansas City is an independent licensee of the Blue Cross and Blue Shield Association. The PPO product is offered by Missouri Valley Life and Health Insurance Company, a wholly-owned subsidiary of Blue Cross and Blue Shield of Kansas City.



Blue KC Essential (PPO)

January 1, 2024 - December 31, 2024

2024 Summary of Benefits

Medicare Advantage Plan with Part D Prescription Drug Coverage

To join Blue KC Essential (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area.

Kansas: Johnson and Wyandotte.

Missouri: Andrew, Bates, Benton, Buchanan, Carroll, Cass, Clay, Clinton, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray, Saline, St. Clair, and Vernon.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us, and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, www.medicarebluekc.com.

If you want to know more about the coverage and costs of Original Medicare, look in your current **"Medicare & You"** handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Have Questions?

Call us at 1-855-208-8246, TTY: 711 from 8 a.m. – 8 p.m. Central Time 7 days a week, October 1 to March 31 and from April 1 to September 30, 8 a.m. – 8 p.m. Central Time, Monday through Friday or go online to our website: www.medicarebluekc.com.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, www.medicarebluekc.com.

SUMMARY OF E	BENEFITS		
	Blue KC Essential PPO		
MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES			
Monthly Plan Premium	You do not pay a separate monthly plan premium for Blue KC Essential (PPO). You must continue to pay your Medicare Part B premium.		
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: Not Applicable.		
Maximum Out-of-Pocket Responsibility	Your yearly limit(s) in this plan: • \$3,425 for services you receive from in-network providers. • \$3,425 for services you receive from in- and out-of-network providers combined.		
	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums		

and cost-sharing for your Part D prescription drugs.

indicated with a (PA) for your reference.

Some in-network services may require prior authorization and are

COVERED MEDICAL AND HOSPITAL BENEFITS

Prior

Authorization

	In-Network	Out-of-Network
Inpatient hospital care (PA)	\$325 per day, days 1-5, \$0 per day, days 6 and beyond, per admission	
Inpatient mental health (PA)	\$325 per day, days 1-5, \$0 per day, days 6-90, per admission	45%, per admission
Outpatient hospital services (PA)	\$50 - \$325 Minimum copay applies to lower-level services (e.g., wound care) and maximum copay applies to higher level surgical services.	45%

COVERED MEDICAL AND HOSPITAL BENEFITS				
	In-Network	Out-of-Network		
Ambulatory surgical center (PA)	\$50 - \$250 Minimum copay applies to lower-level services (e.g., wound care) and maximum copay applies to higher level surgical services.	45%		
Physician/Practitioner services, including doctor's office visits	\$0 - Telehealth visit \$0 - Primary care provider \$30 - Specialist visit \$20 - Chiropractic services \$20 - Medicare-covered Acupuncture	\$25 - Primary care provider \$50 - Specialist visit 45% - Chiropractic services 45% - Medicare-covered Acupuncture		
Preventive care (e.g., flu vaccine, diabetic screenings)	\$0	\$25		
Emergency care including Worldwide emergency coverage	\$135 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	\$135 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.		

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
Urgently needed services including Worldwide urgent coverage	\$50 \$0 - Blue KC virtual care	\$50	
Outpatient diagnostic tests and therapeutic services and supplies (PA)	\$10 - Diagnostic tests and procedures \$0 - Lab services \$10 - X-rays 20% - Therapeutic radiology services \$100 - \$250 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher copay applies at all other facility locations.	45% - Diagnostic tests and procedures 45% - Lab services 45% - X-rays 45% - Therapeutic radiology services 45% - Diagnostic radiology services (e.g., MRI, CAT Scan)	
Hearing services	\$30 - Medicare-covered exam to diagnose and treat hearing and balance issues \$0 - Routine hearing exam (up to 1 visit(s) every year) \$0 - Fitting and evaluation for hearing aid (up to 12 months after purchase) \$0 - Hearing aid (up to 2 hearing aids every year) Benefit must be accessed through the plan's partner and includes up to one hearing aid per ear, per year, up to \$500 benefit allowance per ear every year.	\$50 - Medicare-covered exam to diagnose and treat hearing and balance issues \$0 - Routine hearing exam (up to 1 visit(s) every year) \$0 - Fitting and evaluation for hearing aid (up to 12 months after purchase) \$0 - Hearing aid (up to 2 hearing aids every year) Benefit must be accessed through the plan's partner and includes up to one hearing aid per ear, per year, up to \$500 benefit allowance per ear every year.	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
Dental services	\$30 – Medicare-covered dental services	\$50 - Medicare-covered dental services	
	\$0 – Preventive dental:	50% – Preventive dental:	
	Oral exams & cleaning	Oral exams & cleaning	
	X-rays and fluoride treatment	X-rays and fluoride treatment	
	50% - Comprehensive dental:	50% - Comprehensive dental:	
	 Non-routine, Diagnostic, Periodontic Services 	 Non-routine, Diagnostic, Periodontic Services 	
	 Restorative Services (fillings or crowns) 	Restorative Services (fillings or crowns)	
	Endodontic Services (root canal)	Endodontic Services (root canal)	
	 Extractions (simple or surgical) 	 Extractions (simple or surgical) 	
	There is a \$1,000 benefit allowance for preventive and comprehensive dental services every year for both in- and out-of-network.	There is a \$1,000 benefit allowance for preventive and comprehensive dental services every year for both in- and out-of-network.	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network	Out-of-Network	
Vision care	\$0 – Diabetic eye exam and glaucoma screening	\$0 – Diabetic eye exam and glaucoma screening	
	\$30 – Medicare-covered eye exam	\$50 – Medicare-covered eye exam	
	\$0 - Medicare-covered eyeglasses or contact lenses after cataract surgery	45% – Medicare-covered eyeglasses or contact lenses after cataract surgery	
	\$0 - Routine eye exam (up to 1 visit every year)	\$0 – Routine eye exam (up to 1 visit every year)	
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services. There is a \$500 per year benefit allowance for dental, hearing aids, transportation, and eyewear combined.	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services. There is a \$500 per year benefit allowance for dental, hearing aids, transportation, and eyewear combined.	
Outpatient mental health care (Individual and Group)	\$0 - Telehealth visit \$30 - Medicare-covered therapy visit	45% – Medicare-covered therapy visit	
Skilled nursing facility (SNF) care (PA)	\$20 per day, days 1-20, \$203 per day, days 21-100	45% per day, days 1-100	
Outpatient rehabilitation services	\$0 - Telehealth visit \$30 - Medicare-covered physical therapy and/or speech and language pathology visit	45% - Medicare-covered physical therapy and/or speech and language pathology visit	
Ambulance services including ground, air and worldwide (PA)	\$300	\$300	

COVERED MEDICAL AND HOSPITAL BENEFITS			
	In-Network Out-of-Network		
Transportation	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for transportation services to any health-related location. There is a \$500 per year benefit allowance for dental, hearing aids, transportation, and eyewear combined.		
Medicare Part B prescription drugs	0-20% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act. 45% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.		

PRESCRIPTION DRUG BENEFITS						
Deductible	Prescription Drug Deductible: Not Applicable.					
Initial Coverage	You pay the following until your total yearly drug costs reach \$5,030. Total yearly drug costs are the drug costs paid by both you and our Part D plan.					
	Preferred Retail C	Cost-Sharing				
	Tier	Tier One-month Two-month Supply Supply Supply				
	Tier 1 (Preferred Generic)	\$0	\$0	\$0		
	Tier 2 (Generic)	\$10	\$20	\$0		
	Tier 3 (Preferred Brand)	\$47	\$94	\$141		
	Covered Insulin	\$35	\$70	\$105		
	Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300		
	Tier 5 (Specialty Tier) \$100, or 33%, whichever is greater Not Applicable Not Application					

PRESCRIPTION DRUG BENEFITS

Preferred Mail Order

Tier	One-month supply	Two-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$0	\$0	\$0
Tier 2 (Generic)	\$10	\$0	\$0
Tier 3 (Preferred Brand)	\$47	\$94	\$141
Covered Insulin	\$35	\$70	\$105
Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300
Tier 5 (Specialty Tier)	\$100, or 33% coinsurance, whichever is greater	Not Applicable	Not Applicable

Standard Retail Cost-Sharing

Tier	One-month supply	Two-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$5	\$10	\$15
Tier 2 (Generic)	\$15	\$30	\$45
Tier 3 (Preferred Brand)	\$47	\$94	\$141
Covered Insulin	\$35	\$70	\$105
Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300
Tier 5 (Specialty Tier)	\$100, or 33% coinsurance, whichever is greater	Not Applicable	Not Applicable

PRESCRIPTION DRUG BENEFITS Standard Mail Order **Two-month** One-month Three-month Tier supply supply supply Tier 1 (Preferred \$0 \$0 \$0 Generic) Tier 2 (Generic) \$10 \$20 \$0 Tier 3 (Preferred \$47 \$94 \$141 Brand) Covered Insulin \$35 \$70 \$105 Tier 4 (Non-\$100 \$200 \$300 Preferred Drug) \$100, or 33% Tier 5 (Specialty coinsurance, Not Applicable Not Applicable Tier) whichever is areater Your cost-sharing may be different if you use a Long-Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a longterm supply (up to 100 days) of a drug. Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you. Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on. Please call us or see the plan's "Evidence of Coverage" on our website (www.medicarebluekc.com) for complete information about your costs for covered drugs. The coverage gap begins after the total yearly drug cost (including Coverage what our plan has paid and what you have paid) reaches \$5,030. Gap After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.

After your yearly out-of-pocket drug costs reach \$8,000:

Catastrophic

Amount

PRESCRIPTION DRUG BENEFITS

- You will stay in this payment stage until the end of the calendar year
- The plan pays the full cost of your covered Part D drugs

Supplemental Services

Other Benefits

Our plan covers other supplemental services. More details on each of the covered services below are in the information kit and available online.

- Balance and cognitive training
- Diabetes care management
- Footcare for certain conditions
- Daily activity support
- Mindful by Blue KC
- Nutritional counseling
- Over-the-Counter (OTC) Benefit
- Personal Emergency Response System (PERS)
- Smoking cessation

Blue KC Essential (PPO) is a Local PPO plan with a Medicare contract. Enrollment in **Blue KC Essential (PPO)** depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Kansas City Medicare Advantage members, except in emergency situations. Please call our Customer Services number or see your "Evidence of Coverage" for more information.

Blue Cross and Blue Shield of Kansas City is an independent licensee of the Blue Cross and Blue Shield Association. The PPO product is offered by Missouri Valley Life and Health Insurance Company, a wholly-owned subsidiary of Blue Cross and Blue Shield of Kansas City.



Blue KC Valor (PPO)

January 1, 2024 - December 31, 2024

2024 Summary of Benefits

Medicare Advantage Plan (No Part D Prescription Drug Coverage)

To join Blue KC Valor (no Part D) (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area.

Kansas: Johnson and Wyandotte.

Missouri: Andrew, Bates, Benton, Buchanan, Carroll, Cass, Clay, Clinton, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray, Saline, St. Clair and Vernon.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us, and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, www.medicarebluekc.com.

If you want to know more about the coverage and costs of Original Medicare, look in your current **"Medicare & You"** handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Have Questions?

Call us at 1-855-208-8246, TTY: 711 from 8 a.m. – 8 p.m. Central Time 7 days a week, October 1 to March 31 and from April 1 to September 30, 8 a.m. – 8 p.m. Central Time, Monday through Friday or go online to our website: www.medicarebluekc.com.

SUMMARY OF E	SUMMARY OF BENEFITS		
	Blue KC Valor (PPO)		
	MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES		
Monthly Plan Premium	You do not pay a separate monthly plan premium for Blue KC Valor (PPO). You must continue to pay your Medicare Part B premium.		
Deductible	Medical Deductible: Not Applicable. Prescription Drug Deductible: Not Applicable.		
Maximum Out-of-Pocket Responsibility	Your yearly limit(s) in this plan: • \$4,000 for services you receive from in-network providers. • \$4,000 for services you receive from in- and out-of-network providers combined. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year. Please note that you will still need to pay your monthly premiums.		
Prior Authorization	Some in-network services may require prior authorization and are indicated with a (PA) for your reference.		

COVERED MEDICAL AND HOSPITAL BENEFITS Out-of-Network In-Network Inpatient hospital care \$285 per day, days 1-6, \$0 \$285 per day, days 1-6, \$0 (PA) per day, days 7 and per day, days 7-90, per beyond, per admission admission **Inpatient mental health** \$285 per day, days 1-6, \$0 \$285 per day, days 1-6, \$0 per day, days 7-90, per per day, days 7-90, per (PA) admission admission **Outpatient hospital** \$50 - \$285 \$50 - \$285 services (PA) Minimum copay applies to Minimum copay applies to lower-level services (e.g., lower-level services (e.g., wound care), and wound care), and maximum copay applies to maximum copay applies to higher level surgical higher level surgical services. services.

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
Ambulatory surgical center (PA)	\$50 - \$285 Minimum copay applies to lower-level services (e.g., wound care), and maximum copay applies to higher level surgical services.	\$50 - \$285 Minimum copay applies to lower-level services (e.g., wound care), and maximum copay applies to higher level surgical services.
Physician/Practitioner services, including doctor's office visits	\$0 - Telehealth visit \$0 - Primary care provider \$20 - Specialist visit \$20 - Chiropractic services \$20 - Medicare-covered Acupuncture	\$0 - Primary care provider \$20 - Specialist visit \$20 - Chiropractic services \$20 - Medicare-covered Acupuncture
Preventive care (e.g., flu vaccine, diabetic screenings)	\$0	\$0
Emergency care including Worldwide emergency coverage	\$120 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	\$120 If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
Urgently needed services including Worldwide urgent coverage	\$50 \$0 - Blue KC virtual care	\$50
Outpatient diagnostic tests and therapeutic services and supplies (PA)	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$185 - \$285 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher copay applies at all other facility locations.	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$185 - \$285 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher copay applies at all other facility locations.
Hearing services	\$20 – Medicare-covered exam to diagnose and treat hearing and balance issues You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for hearing aids. There is a \$1,000 benefit allowance per year for dental, hearing aids, transportation, and eyewear combined.	\$20 – Medicare-covered exam to diagnose and treat hearing and balance issues You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for hearing aids. There is a \$1,000 benefit allowance per year for dental, hearing aids, transportation, and eyewear combined.

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
Dental services	\$20 - Medicare-covered dental services	\$20 - Medicare-covered dental services
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for dental services.	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for dental services.
	There is a \$1,000 benefit allowance per year for dental, hearing aids, transportation, and eyewear combined.	There is a \$1,000 benefit allowance per year for dental, hearing aids, transportation, and eyewear combined.
	Additional Dental services are available for an additional premium. See Optional Supplemental Benefits information at bottom of chart.	Additional Dental services are available for an additional premium. See Optional Supplemental Benefits information at bottom of chart.

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
Vision care	\$0 – Diabetic eye exam and glaucoma screening \$20 – Medicare-covered eye exam	\$0 – Diabetic eye exam and glaucoma screening \$20 – Medicare-covered eye exam
	\$0 - Medicare-covered eyeglasses or contact lenses after cataract surgery	\$0 - Medicare-covered eyeglasses or contact lenses after cataract surgery
	\$0 - Routine eye exam (up to 1 visit every year)	\$0 - Routine eye exam (up to 1 visit every year)
	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services.	You may use your flexible benefit on the Blue Benefit Bucks (BBB) prepaid card to pay for eyewear (contacts and glasses) services.
	There is a \$1,000 per year benefit allowance for dental, hearing aids, transportation, and eyewear combined.	There is a \$1,000 per year benefit allowance for dental, hearing aids, transportation, and eyewear combined.
Outpatient mental health care (Individual and Group)	\$0 - Telehealth visit \$20 - Medicare-covered therapy visit	\$20 - Medicare-covered therapy visit
Skilled nursing facility (SNF) care (PA)	\$10 per day, days 1-20, \$203 per day, days 21-100	\$10 per day, days 1-20, \$203 per day, days 21-100
Outpatient rehabilitation services	\$0 - Telehealth visit \$20 - Medicare-covered physical therapy and/or speech and language pathology visit	\$20 – Medicare-covered physical therapy and/or speech and language pathology visit
Ambulance services including ground, air and worldwide (PA)	\$285	\$285

COVERED MEDICAL AND HOSPITAL BENEFITS			
		In-Network	Out-of-Network
Transportation		You may use your flexible be Bucks (BBB) prepaid card to services to any health-related per year benefit allowance for transportation, and eyewear	pay for transportation d location. There is a \$1,000 or dental, hearing aids,
Medicare Part B prescription dru		0%-20% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.	0%-20% The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.
OPTIONAL SUPP	PLEMENTA	AL BENEFITS	
Covered preventive & comprehensive dental services (PA)	Our plan pays up to \$2,000 every year for both in- and out-of- network preventive and comprehensive dental services. Preventive dental services: • \$0 Copay for oral exams & cleaning • \$0 Copay for x-rays and fluoride treatment Comprehensive dental services: • 20% Coinsurance for non-routine services • 20% Coinsurance for diagnostic services • 20% - 50% Coinsurance for restorative services • 50% Coinsurance for endodontics • 50% Coinsurance for periodontics • 20% Coinsurance for extractions		
How much is the monthly premium?	If you elect this optional supplemental benefit, you will pay an additional \$25 per month. You must also keep paying your Medicare Part B premium and your plan monthly premium.		
How much is the deductible?	There is r	There is no deductible.	
What is the maximum payment that	This denta	al plan will pay up to \$2,000 n	naximum per calendar year.

COVERED MEDICAL AND HOSPITAL BENEFITS			
		In-Network	Out-of-Network
this plan will pay per calendar year?			
Supplemental S	ervices		
Other Benefits	Our plan covers other supplemental services. More details on each of the covered services below are in the information kit and available online. • Balance and cognitive training • Diabetes care management • Footcare for certain conditions • Daily activity support • Mindful by Blue KC • Nutritional counseling • Over-the-Counter (OTC) benefit • Personal Emergency Response System (PERS) • Smoking cessation		

Blue KC Valor (PPO) is a Local PPO plan with a Medicare contract. Enrollment in **Blue KC Valor (PPO)** depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Kansas City Medicare Advantage members, except in emergency situations. Please call our Customer Services number or see your "Evidence of Coverage" for more information.

Blue Cross and Blue Shield of Kansas City is an independent licensee of the Blue Cross and Blue Shield Association. The PPO product is offered by Missouri Valley Life and Health Insurance Company, a wholly-owned subsidiary of Blue Cross and Blue Shield of Kansas City.



Blue KC Giveback (PPO)

January 1, 2024 - December 31, 2024

2024 Summary of Benefits

Medicare Advantage Plan with Part D Prescription Drug Coverage

To join Blue KC Giveback (PPO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and you must live in our service area.

Kansas: Johnson and Wyandotte.

Missouri: Andrew, Bates, Benton, Buchanan, Carroll, Cass, Clay, Clinton, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray, Saline, St. Clair and Vernon.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage." You can also see the Evidence of Coverage on our website, www.medicarebluekc.com.

If you want to know more about the coverage and costs of Original Medicare, look in your current **"Medicare & You"** handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Have Questions?

Call us at 1-855-208-8246, TTY: 711 from 8 a.m. – 8 p.m. Central Time 7 days a week, October 1 to March 31 and from April 1 to September 30, 8 a.m. – 8 p.m. Central Time, Monday through Friday or go online to our website: www.medicarebluekc.com.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, www.medicarebluekc.com.

SUMMARY OF BENEFITS Blue KC Giveback (PPO) MONTHLY PREMIUM, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR **COVERED SERVICES Monthly Plan** You do not pay a separate monthly plan premium for Blue KC **Premium** Giveback (PPO). You must continue to pay your Medicare Part B premium. You receive up to a \$75 reduction on your monthly Part B premium. Part B **Premium** The premium reduction applies only to amounts you pay towards Reduction your Medicare Part B premium. **Deductible** Medical Deductible: Not Applicable. Prescription Drug Deductible: Not Applicable. Maximum Your yearly limit(s) in this plan: **Out-of-Pocket** • \$7,250 for services you receive from in-network providers. Responsibility • \$7,250 for services you receive from in- and out-of-network providers combined. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.

Please note that you will still need to pay your monthly premiums

Some in-network services may require prior authorization and are

COVERED MEDICAL AND HOSPITAL BENEFITS

Prior

Authorization

	In-Network	Out-of-Network
Inpatient hospital care (PA)	\$500 per day, days 1-4, \$0 per day, days 5 and beyond, per admission	\$500 per day, days 1-4, \$0 per day, days 5-90, per admission
Inpatient mental health (PA)	\$500 per day, days 1-3, \$0 per day, days 4-90, per admission	\$500 per day, days 1-3, \$0 per day, days 4-90, per admission
Outpatient hospital services (PA)	\$50 - \$500 Minimum copay applies to lower-level services (e.g.,	\$50 - \$500 Minimum copay applies to lower-level services (e.g.,

and cost-sharing for your Part D prescription drugs.

indicated with a (PA) for your reference.

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
	wound care) and maximum copay applies to higher level surgical services.	wound care) and maximum copay applies to higher level surgical services.
Ambulatory surgical	\$50 - \$300	\$50 - \$300
center (PA)	Minimum copay applies to lower-level services (e.g., wound care) and maximum copay applies to higher level surgical services.	Minimum copay applies to lower-level services (e.g., wound care) and maximum copay applies to higher level surgical services.
Physician/Practitioner	\$0 - Telehealth visit	\$0 – Primary care provider
services, including doctor's office visits	\$0 – Primary care provider	\$30 – Specialist visit
doctor 5 office visits	\$30 – Specialist visit	\$15 - Chiropractic services
	\$15 - Chiropractic services	
Preventive care (e.g., flu vaccine, diabetic screenings)	\$0	\$0
Emergency care	\$100	\$100
including Worldwide emergency coverage	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care.

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
Urgently needed services including Worldwide urgent coverage	\$50 \$0 - Blue KC virtual care	\$50
Outpatient diagnostic tests and therapeutic services and supplies (PA)	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$150 - \$300 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher	\$0 - Diagnostic tests and procedures \$0 - Lab services \$0 - X-rays 20% - Therapeutic radiology services \$150 - \$300 - Diagnostic radiology services (e.g., MRI, CAT Scan) The lower copay applies for services at your physician's office or a free-standing diagnostic center. The higher
Hearing services	copay applies at all other facility locations. \$30 - Medicare-covered	copay applies at all other facility locations. \$30 - Medicare-covered
Treating services	exam to diagnose and treat hearing and balance issues	exam to diagnose and treat hearing and balance issues
Dental services	\$30 – Medicare-covered dental services	\$30 – Medicare-covered dental services

COVERED MEDICAL AND HOSPITAL BENEFITS		
	In-Network	Out-of-Network
Vision care	\$0 – Diabetic eye exam and glaucoma screening	\$0 – Diabetic eye exam and glaucoma screening
	\$30 – Medicare-covered eye exam	\$30 – Medicare-covered eye exam
	\$0 - Medicare-covered eyeglasses or contact lenses after cataract surgery	\$0 - Medicare-covered eyeglasses or contact lenses after cataract surgery
	\$0 - Routine eye exam (up to 1 visit every year)	\$0 - Routine eye exam (up to 1 visit every year)
Outpatient mental health care (Individual and Group)	\$0 - Telehealth visit \$30 - Medicare-covered therapy visit	\$30 - Medicare-covered therapy visit
Skilled nursing facility (SNF) care (PA)	\$0 per day, days 1-20, \$203 per day, days 21-100	\$0 per day, days 1-20, \$203 per day, days 21-100
Outpatient rehabilitation services	\$0 - Telehealth services \$30 - Medicare-covered physical therapy and/or speech and language pathology visit	\$30 – Medicare-covered physical therapy and/or speech and language pathology visit
Ambulance services including ground, air and worldwide (PA)	\$300	\$300
Transportation	Not covered	
Medicare Part B	0% - 20%	0% - 20%
prescription drugs	The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.	The cost-sharing for certain Medicare Part B Prescription Drugs may vary due to Medicare negotiated rate under the Inflation Reduction Act.

PRESCRIPTIO	PRESCRIPTION DRUG BENEFITS	
Deductible	Prescription Drug Deductible: Not Applicable.	
Initial Coverage	You pay the following until your total yearly drug costs reach \$5,030. Total yearly drug costs are the drug costs paid by both you and our Part D plan.	
	Standard Retail Cost-Sharing	

Tier	One-month supply	Two-month supply	Three-month supply
Tier 1 (Preferred Generic)	\$0	\$0	\$0
Tier 2 (Generic)	\$10	\$20	\$0
Tier 3 (Preferred Brand)	\$47	\$94	\$141
Covered Insulin	\$35	\$70	\$105
Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300
Tier 5 (Specialty Tier)	\$100, or 33%, whichever is greater	Not Applicable	Not Applicable

Standard Mail Order

Tier One-month supply		Two-month supply	Three-month supply	
Tier 1 (Preferred Generic)	\$0	\$0	\$0	
Tier 2 (Generic)	\$10	\$20	\$0	
Tier 3 (Preferred Brand)	\$47	\$94	\$141	
Covered Insulin	\$35	\$70	\$105	
Tier 4 (Non- Preferred Drug)	\$100	\$200	\$300	
Tier 5 (Specialty Tier)	\$100, or 33%, whichever is greater	Not Applicable	Not Applicable	

PRESCRIPTIO	N DRUG BENEFITS
	Your cost-sharing may be different if you use a Long-Term Care pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 100 days) of a drug.
	Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you.
	Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.
	Please call us or see the plan's "Evidence of Coverage" on our website (<u>www.medicarebluekc.com</u>) for complete information about your costs for covered drugs.
Coverage Gap	The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.
	After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.
Catastrophic Amount	After your yearly out-of-pocket drug costs reach \$8,000: • You will stay in this payment stage until the end of the calendar year
	The plan pays the full cost of your covered Part D drugs

Supplemental	Supplemental Services			
Other Benefits	Our plan covers other supplemental services. More details on each of the covered services below are in the information kit and available online. • Diabetes care management • Footcare for certain conditions • Mindful by Blue KC • Nutritional counseling • Smoking cessation			

Blue KC Giveback (PPO) is a Local PPO plan with a Medicare contract. Enrollment in **Blue KC Giveback (PPO)** depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross and Blue Shield of Kansas City Medicare Advantage members, except in emergency situations. Please call our Customer Services number or see your "Evidence of Coverage" for more information.

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NOTES

PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at (833) 501-9393 (TTY: 711).

Unde	rstanding the Benefits
	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit http://www.medicarebluekc.com or call (855) 208-8246 (TTY: 711) to view a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
Unde	rstanding Important Rules
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.
	For HMO Plans only: Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
	For PPO Plans only: Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.
	For PPO Plans only: Out-of-network/non-contracted providers are under no obligation to treat Blue Medicare Advantage (PPO) members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information.
	Effect on Current Coverage. If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medicare plan, once your Medicare Advantage coverage starts, you may want to

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drop your Medigap policy because you will be paying for coverage you cannot use.



Blue Medicare Advantage Monthly Plan Premium for People who get Extra Help from Medicare to Help Pay for their Prescription Drug Costs

If you get extra help from Medicare to help pay for your Medicare prescription drug plan costs, your monthly plan premium will be lower than what it would be if you did not get extra help from Medicare.

If you get extra help, your monthly plan premium will be \$0 for any of the plan(s) below. (This does not include any Medicare Part B premium you may have to pay.)

This table shows you what your monthly plan premium will be if you get extra help.

Your level of extra help	100%	75%	50%	25%
Monthly Premium* for Blue KC Essentials (PPO)	\$0.00	\$0.00	\$0.00	\$0.00
Monthly Premium* for Blue KC Simply Blue (PPO)	\$0.00	\$0.00	\$0.00	\$0.00
Monthly Premium* for Blue KC Giveback (PPO)	\$0.00	\$0.00	\$0.00	\$0.00
Monthly Premium* for Blue KC Secure (HMO)	\$0.00	\$0.00	\$0.00	\$0.00

^{*}This does not include any Medicare Part B premium you may have to pay.

Blue Medicare Advantage premium includes coverage for both medical services and prescription drug coverage.

If you aren't getting extra help, you can see if you qualify by calling:

- 1-800-Medicare or TTY users call 1-877-486-2048 (24 hours a day/7 days a week),
- Your State Medicaid Office, or
- The Social Security Administration at 1-800-772-1213. TTY users should call 1-800-325-0778 between 7 a.m. and 7 p.m., Monday through Friday.

If you have any questions, please call Customer Service on 1-866-508-7140, (TTY: 711). Open seven days a week from 8 a.m. to 8 p.m., CST. You may reach a messaging service on weekends and holidays from April 1 through September 30.

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Scope of Sales Appointment Confirmation Form



The Centers for Medicare and Medicaid Services requires agents to document the scope of a marketing appointment prior to any individual sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

International Travel Health Insurance	_	discuss.		
Stand-alone Medicare Prescription Drug Plans (Part D)				
Medicare Advantage Plans (Part C) a	`			
Dental/Vision/Hearing Products				
Hospital Indemnity Products				
Medicare Supplement (Medigap) Pro	ducts			
By signing this form, you agree to a meeting with a sales agent. The person who will discuss the products is either employed or corthe Federal government. This individual may also be paid based or obligate you to enroll in a plan, affect your current or future enrolls.	ntracted by a Me n your enrollmen ment, or automa	edicare plan. They do not work directly for nt in a plan. Signing this form does NOT atically enroll you in a Medicare plan.		
Beneficiary or Authorized Representative Signature and	Signature Da			
Signature:		Signature Date & Time:		
If you are the authorized representative, please sign above	1 • • • • • • • • • • • • • • • • • • •			
Representative's Name:	Your Relation	nship to the Beneficiary:		
To be completed by Agent:	_			
Agent Name:	Agent Phone:			
Beneficiary Name:	Beneficiary Name: Beneficiary Phone:			
Beneficiary Address:				
Initial Method of Contact: (Indicate here if beneficiary was a	ı walk-in.)			
Agent's Signature:				
Plan(s) the agent represented during this meeting:	Date Appoint	tment Completed:		
If form was signed by the beneficiary at time of appointment documented prior to meeting:	ient, provide	explanation why SOA was not		
Topics the agent and beneficiary discussed:				

^{*}Scope of Appointment documentation is subject to CMS record retention requirements.

Stand-alone Medicare Prescription Drug Plans (Part D)

Medicare Prescription Drug Plan (PDP): A standalone plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans.

Medicare Advantage Plans (Part C) and Cost Plans

Medicare Health Maintenance Organization (HMO): A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).

Medicare Preferred Provider Organization (PPO) Plan: A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.

Medicare Private Fee-For-Service (PFFS) Plan: A Medicare Advantage Plan in which you may go to any Medicare-approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you – not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.

Medicare Point of Service (POS) Plan: A type of Medicare Advantage Plan available in a local or regional area which combines the best feature of an HMO with an out-of-network benefit. Like the HMO, members are required to designate an in-network physician to be the primary health care provider. You can use doctors, hospitals, and providers outside of the network for an additional cost.

Medicare Special Needs Plan (SNP): A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions.

Medicare Medical Savings Account (MSA) Plan: MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.

Medicare Cost Plan: In a Medicare Cost Plan, you can go to providers both in and out of network. If you get services outside of the plan's network, your Medicare-covered services will be paid for under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.

Medicare Medicaid Plan (MMP): An MMP is a private health plan designed to provide integrated and coordinated Medicare and Medicaid benefits for dual eligible Medicare beneficiaries.

Dental/Vision/Hearing Products

Plans offering additional benefits for consumers who are looking to cover needs for dental, vision or hearing. These plans are not affiliated or connected to Medicare.

Hospital Indemnity Products

Plans offering additional benefits; payable to consumers based upon their medical utilization; sometimes used to defray copays/coinsurance. These plans are not affiliated or connected to Medicare.

Medicare Supplement (Medigap) Products

Plans offering a supplemental policy to fill "gaps" in Original Medicare coverage. A Medigap policy typically pays some or all of the deductible and coinsurance amounts applicable to Medicare-covered services, and sometimes covers items and services that are not covered by Medicare, such as care outside of the country. These plans are not affiliated or connected to Medicare.

Kansas City



Enrollment Request Form to Enroll in Blue Medicare Advantage

Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between October 15-December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional - you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15-December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Send your completed and signed form to:
Blue Medicare Advantage
PO Box 410080
Kansas City, MO 64141

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call Blue Medicare Advantage at 1-855-208-8246 (TTY: 711).

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En Español: Llame a Blue Medicare Advantage al 1-855-208-8246 (TTY: 711) o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en Español y un representante estara disponible para asistirle.

Individuals experiencing homelessness

 If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.



OMB No. 0938-1378 Expires:7/31/2024

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According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.



	Section 1	- All fields on	n this page are requ	ired (unle	ess marke	d optional)
	ect the plan you wa	nt to join:				
PPO	☐ H6502-004	04 Blue KC Simply Blue (PPO) – Choose Bundle Option*				\$0 per month
		☐ Blue Benefi	t Bundle CLASSIC			
		☐ Blue Benefi	t Bundle ACTIVE			
	☐ Dental Opti	on: 🗆 Blue Ber	nefit Bundle CLASSIC + B	uy-up DENT/	AL PLAN	\$25 per month
		☐ Blue Ber	nefit Bundle ACTIVE + B u	ıy-up DENTA	L PLAN	\$25 per month
	□ H6502-002	Blue KC Essent	ial (PPO)			\$0 per month
		Blue KC Valor (\$0 per month
			(PPO) + Buy-up DENTAL	DIAN		\$25 per month
нмо		Blue KC Secure		FLAN		\$0 per month
*Pleas			CLASSIC BUNDLE is auto	matic defaul	t selection.	
FIRST n			LAST name:			ddle Initial:
	Birth date: (MN	M/DD/YYYY)	Sex:	Phone nu	mber:	
	(//		☐ Male ☐ Female	,)	
Permar			n't enter a PO Box):	; `	,	
		,	,			
City:			County:		State:	ZIP Code:
City.			County.		State.	Zir code.
Mailing	address if differen	nt from vour ne	rmanent address (PO B	Nox allowed)		
Iviaiiiie	s dadress, ii dillerei	it irom your pe	manent address (1 0 E	ox anowear	•	
C''					ls	710.0
City:					State:	ZIP Code:
Medic	care Number		Your Medicare infor	mation:		
Micun				_	_	
		Aı	nswer these important	questions:		
	□ Yes □ No		/ill you have other pres			ike VA, TRICARE) in
Name			ddition to Blue Medicare			/ IDII
Name	of other coverage:	<u>M</u>	lember number and Rx	LCIN/RIM tol	r this covera	ge (see your ID cara):
		_				



IMPORTANT: Read and sign below:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in Blue Medicare Advantage.
- By joining this Medicare Advantage Plan, I acknowledge that Blue Medicare Advantage will share my
 information with Medicare, who may use it to track my enrollment, to make payments, and for other
 purposes allowed by Federal law that authorize the collection of this information (see Privacy Act
 Statement below). Your response to this form is voluntary. However, failure to respond may affect
 enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan
 will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA
 plans).
- I understand that people with Medicare are generally not covered under Medicare while out of the country, except for limited coverage near the U.S. border.
- I understand that when my Blue Medicare Advantage coverage begins, I must get all of my medical and
 prescription drug benefits from Blue Medicare Advantage. Benefits and services provided by Blue Medicare
 Advantage and contained in my Blue Medicare Advantage "Evidence of Coverage" document (also known as
 a member contract or subscriber agreement) will be covered. Neither Medicare nor Blue Medicare
 Advantage will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application.
- If signed by an authorized representative (as described above), this signature certifies that:
 - 1. This person is authorized under State law to complete this enrollment, and

1. This person is dutilotized under Stat	e law to complete this emoninent, and
2. Documentation of this authority is a	vailable upon request by Medicare.
Signature:	Today's date:
If you're the authorized representative, sign about	ove and fill out these fields:
Name:	Address:
Phone number:	Relationship to enrollee:
Section 2 - All fi	ields on this page are optional
	ou can't be denied coverage because you don't fill them out.
Are you Hispanic, Latino/a, or Spanish origin	? Select all that apply.
\square No, not of Hispanic, Latino/a, or Spanish of	origin
☐ Yes, Mexican, Mexican American, Chicano	p/a
☐ Yes, Puerto Rican	☐ Yes, Cuban
\square Yes, another Hispanic, Latino/a, or Spanis	h origin
☐ I choose not to answer.	



What's your race? Select	all that apply.			
☐ American Indian or Ala	ska Native American	☐ Asian Ir	ndian	☐ Black or African
☐ Chinese ☐ Filipino	□ Guamanian	or Chamorro	☐ Japanese	e □ Korean
☐ Native Hawaiian	☐ Other Asian	☐ Other Pacific	Sislander	☐ Samoan
☐ Vietnamese	□ White	□ I choose not	to answer	
Select one below if you preform Spanish Please contact Blue Medicare language other than English. One service on weekends and holically	□ V Advantage at 816-395- Dur office hours are 8 a	ietnamese -3152 or 855-208-8 .m. to 8 p.m., seve	3246 if you nee en days a week.	
Select one if you prefer info	·		□ Large prin	
Please contact Blue Medicare format other than what's liste messaging service on weeken	d above. Our office ho	urs are 8 a.m. to 8	p.m., seven da	· ·
Do you work? ☐ Yes ☐	No	Does y	our spouse wo	rk? 🗆 Yes 🗆 No
List your Primary Care Phys	ician (PCP), clinic, or	health center (pl	ease also incl	ude the PCP ID):
	Paving v	our plan Prem	iums	
You can pay your monthly phave or may owe) Electronic pay your premium by having Board (RRB) benefit each r	plan premium by mail, ic Funds Transfer (EFT) ng it automatically tal	including any lat), credit card, deb	te enrollment it card each m	onth. You can also choose to
☐ Invoice: Check, Credit or De	ebit Card	☐ Social S	ecurity Deduct	ion
☐ Bank Account or EFT		☐ Railroad	d Retirement Bo	oard
	your plan premium.	The amount is usu	ially taken out	t D IRMAA), you must pay this of your Social Security benefit, stage the Part D-IRMAA.

PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.





Attestation of Eligibility

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

	I am enrolling in the Annual Enrollment Period.
	I am new to Medicare.
	I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
	I am in a Medicare Advantage Plan and have had Medicare for less than 3 months. I want to make a change.
	I am newly eligible for Medicare Part B and am enrolling during the Part B General Election Period. I want to join a Medicare Advantage Plan.
	I have had Medicare prior to now, but I am now turning 65.
	I recently moved outside of the service area for my current plan, or I recently moved, and this plan is a new option for me. I moved on (insert date)
	I recently was released from incarceration. I was released on (insert date)
	·
	I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date)
	I recently obtained lawful presence status in the United States. I got this status on (insert date)
	I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date)
	I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date)
	I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
	I'm in a State Pharmaceutical Assistance Program, or I'm losing help from a State Pharmaceutica
Y0126_24-126_0	С



Producer Name		Producer NPN:	Application Receipt Date:		
,					
1-855-208-8246	(TTY:711) to see if you are eligible to enroll. messaging service on weekends and holidays	We are open 8 a.m. to 8 p.m	n., seven days a week.		
If none of these	statements applies to you or you're not sur	e, please contact Blue Medio	care Advantage at		
	I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.				
	I was enrolled in a Special Needs Plan (SNP), but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)				
	I dropped a Medicare Supplement Insurance (Medigap) policy when I first joined a Medicare Advantage Plan. It's been less than 12 months since I left my Medigap policy. I want to switch to Original Medicare so I can go back to my Medigap policy, and I'm joining a Drug Plan (Part D). My plan started on (insert date)				
	In the last 12 months, I joined a Medicare Advantage plan with prescription drug coverage when I turned 65.				
	My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.				
	I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date)				
	I am leaving employer or union coverage on (including COBRA) (insert date)				
	I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date)				
	I recently left a PACE (Programs of All-Inclusive Care for the Elderly) program on (insert date)				
	I am new to Medicare, and I was notified about getting Medicare after my Part A and/or Part B coverage started. I was notified of getting Medicare on (insert date)				
	example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date)				

HOW TO ENROLL

Choose your preferred enrollment method. It's easy!



CALL TOLL-FREE (833) 501-9393 (TTY: 711)

October 1 - March 31: Call 8 a.m. to 8 p.m., 7 days a week

April 1 – September 30: You may receive a messaging service on weekends and holidays.

Please leave a message and we'll return your call the next business day.

MEDICAREBLUEKC.COM/SHOP



MAIL YOUR COMPLETED ENROLLMENT FORM

An Enrollment Form is included in the back of this kit. Mail the completed application to Blue Cross Blue Shield of Kansas City,

PO Box 410080, Kansas City, MO 64141.

More enrollment options

If you have a Medicare plan insurance agent, you can call your agent to enroll by phone or set up a personal meeting. You may also enroll in our plans through the Centers for Medicare & Medicaid Services (CMS) at http://www.medicare.gov. Medicare beneficiaries can also contact 1-800-MEDICARE, 24 hours a day, 7 days a week.

When to enroll:

Annual Enrollment Period (AEP), October 15 - December 7

During this time, you can switch to, drop or join a different Medicare plan.

Initial Coverage Election Period (ICEP)

If you're turning 65 or becoming eligible for Medicare for the first time, you may enroll three months before to three months after the month you become eligible for Medicare (7-month enrollment window).

Open Enrollment Period (OEP), January 1 – March 31

If you enrolled in a Medicare Advantage plan during AEP, you may enroll in another Medicare Advantage plan or disenroll from your Medicare Advantage plan and return to Original Medicare. Only one election is allowed during OEP.

Special Enrollment Period (SEP)

You may be able to enroll at a different time of the year. Visit http://medicare.gov or call 1-800-MEDICARE (800) 633-4227 24/7 to learn more.

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-508-7140, TTY 711. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-866-508-7140, TTY 711. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-866-508-7140, TTY 711。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-866-508-7140, TTY 711。我們講中文的人員將樂意為您提供**幫**助。這 是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-866-508-7140, TTY 711. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-508-7140, TTY 711. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-866-508-7140, TTY 711 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí .

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-508-7140, TTY 711. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-866-508-7140, TTY 711 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-866-508-7140, ТТҮ 711. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على 7140, 7140-508-1. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-508-7140, TTY 711 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-866-508-7140, TTY 711. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-508-7140, TTY 711. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-866-508-7140, TTY 711. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-508-7140, TTY 711. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがありますございます。通訳をご用命になるには、1-866-508-7140, TTY 711 にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。



Discrimination is Against the Law

Blue Cross and Blue Shield of Kansas City (Blue KC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Kansas City (Blue KC) does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Kansas City (Blue KC):

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters Written information in other formats (large print, etc.)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters Information written in other languages

If you need these services, contact Customer Service at 1-866-508-7140 (TTY: 711).

(TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you believe that Blue Cross and Blue Shield of Kansas City (Blue KC) has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Section 1557 Compliance Coordinator, 2301 Main St., Kansas City, MO 64108, Phone: 816-395-3664, (TTY: 711), Fax: 816-995-1506, E-mail: grievance_coordinator@bluekc.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Compliance Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, Phone: 1-800-368-1019, 800-537-7697

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-508-7140 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-508-7140 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-866-508-7140(TTY:711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-508-7140 (TTY: 711). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-508-7140 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-508-7140 (TTY: 711)번으로 전화해 주십시오.

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-866-508-7140 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم -1-805-668 (رقم هاتف الصم والبكم: 117).
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-508-7140 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-508-7140 (ATS : 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-508-7140 (TTY: 711).

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-866-508-7140 (TTY: 711).

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-866-508-7140 (TTY: 711).

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) 1-866-508-1 نماس بگیرید. XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-866-508-7140 (TTY: 711).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-508-7140 (TTY: 711).

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(833) 501-9393 (TTY: 711) mabluekc.com/kit

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Blue Cross and Blue Shield of Kansas City's Blue Medicare Advantage includes both HMO and PPO plans with Medicare contracts.

Enrollment in Blue Medicare Advantage depends on contract renewal. Other providers are available in our network.

The HMO products are offered by Blue-Advantage Plus of Kansas City, Inc., and the PPO products are offered by Missouri Valley Life and Heath Insurance Company, both independent licensees of the Blue Cross and Blue Shield Association, and wholly owned subsidiaries of Blue Cross and Blue Shield of Kansas City. Medicare beneficiaries may also enroll in Blue Medicare Advantage through the CMS Medicare Online Enrollment Center at www.medicare.gov. Medicare beneficiaries may also contact 1-800-MEDICARE, 24 hours a day, 7 days a week.©2024 Blue Cross and Blue Shield of Kansas City. All rights reserved. Y0126 24-016 M